

Client	Location	Duration
Harlow Council	CM19	10 months

We delivered a comprehensive programme of fire safety, ventilation and communal refurbishment works at Sumners Farm Close, an assisted sheltered housing scheme providing residents with 24 hour care.

The programme ran from November to August, with works carefully planned around the needs and daily routines of residents.

SCOPE OF WORKS

- Replacement of flat entrance and communal door sets
- Installation of swing free door closers linked to the fire alarm system
- Fire stopping within flats, communal areas and loft partition walls
- Installation of ventilation systems within residents' homes
- Redecoration of ground floor corridors and communal areas
- Refurbishment and redecoration of the residents' lounge

KEY CHALLENGES & DELIVERY

Delivering the works within an occupied assisted living environment required careful coordination and close management of access, noise and disruption. Fire door, ventilation and fire topping activities were sequenced to maintain safe access and ensure essential care services could continue throughout the programme.

Regular inspections and quality checks were undertaken to confirm that the fire-safety works achieved the required standards before completion and handover.

RESIDENT ENGAGEMENT

Communication was tailored to each resident's individual needs and level of understanding, with clear advance notice provided before works took place within their homes or communal areas.

Our Resident Liaison Officer (RLO) closely with scheme staff, carers and support workers to coordinate access, identify vulnerabilities and plan activities around residents' care arrangements and routines. Additional reassurance and one-to-one support were provided where required, helping to protect residents' safety, dignity, comfort and wellbeing.

OUTCOMES

The completed programme improved fire safety through upgraded entrance and communal doors, swing free closers and comprehensive fire stopping. New ventilation systems enhanced conditions within residents' homes, while the refurbishment of corridors, communal areas and the residents' lounge created a safer, brighter and more welcoming living environment.

